



---

Parker Hannifin Corporation  
Engineered Materials Group  
O-Ring & Engineered Seals Division  
2360 Palumbo Drive  
Lexington, KY 40509

April 22, 2020

Dear Customer:

**Re: COVID-19 – Force Majeure / Notice of Delay – Matamoros, Mexico Parker Facility**

Parker is sending this notice to notify our valued customers on impact the coronavirus (COVID-19) pandemic may have on Parker's ability to supply product in a timely manner to meet your needs from our Matamoros, Mexico manufacturing facility. As you are likely aware, there has been a considerable amount of disruption caused to supply chains globally by the continued spread of COVID-19.

Our Matamoros facility has been directly impacted by the COVID-19 virus. The Mexican Government has ordered all non-essential manufacturing lines to close through May 30, 2020.

Please accept this letter as formal notification of such delays due to causes beyond our reasonable control. While it is our current plan to resume operations at this facility on May 31 please note that the COVID-19 situation continues to rapidly evolve. Given the fluidity of the current environment, we cannot rule out future impact to our business due to the ongoing COVID-19 pandemic.

We appreciate that a continued supply of our products and services is critical to your business and we will continue to share updates as new information becomes available, including any government-mandated actions extending the impact. Should you have specific questions or concerns, please contact your Parker sales representative.

Regards,

Doug VanLue  
General Manager  
O-Ring & Engineered Seals Division